

CASE STUDIES

LAPD UNIVERSITY

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Scaling Training and Operations with AI-Powered Performance Support



LAPD University provides **training on leadership, ethics, use-of-force, de-escalation, and organizational change**. The program is also offered to other California precincts as well as federal law enforcement agencies.



Since its launch with initial funding from the US Department of Justice's COPS Office, LAPDU has evolved from a hybrid training platform into a comprehensive performance support system that puts critical information and expertise at officers' fingertips when they need it most.

From Scaling Training to Operational Readiness

Within the first year of implementation, LAPD went from completing:



48k COURSES As of 2025

Enrollments through LAPDU's Capillary App, demonstrating sustained growth in training accessibility and completion rates.

Building on this training foundation, LAPD has expanded their use of Allogly's platform to include AI-powered agents that provide real-time access to critical information. These agents reference comprehensive knowledge bases of California law, Los Angeles municipal codes, and Department policies, enabling officers and administrative staff to get accurate answers to complex questions without navigating multiple systems or waiting for subject matter expert availability.

Reclaiming Time Through Intelligent Automation

LAPD is piloting AI-assisted workflows that transform time-intensive administrative processes.

LETTERS of TRANSMITTAL

When investigating complaints against officers, sergeants must analyze incident reports, identify specific allegations, research applicable laws and policies across multiple sources, classify the complaint appropriately, and document their findings with proper citations. This process typically requires 5-10 hours per case.

THE SOLUTION

AI-Powered LoT Workflow

- Knowledge base creation from existing content
- Intelligent chat agents with source attribution
- Controlled information boundaries (no web search, no hallucinations)
- AI-enabled workflows to automate onerous administrative tasks

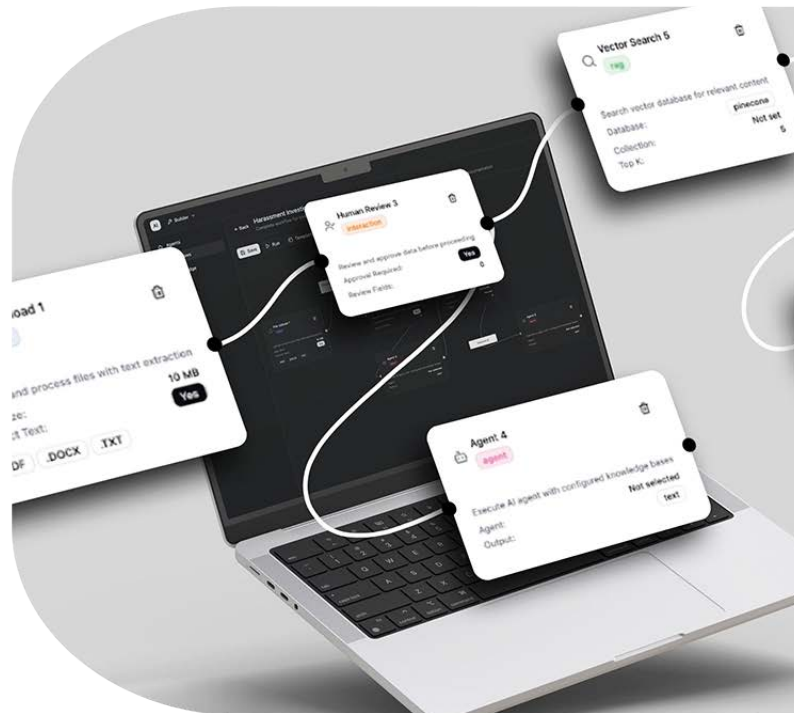


Allogy's AI-assisted LoT workflow analyzes the sergeant's report, extracts the key allegations, cross-references them against relevant California statutes, Los Angeles municipal codes, and LAPD policies, and presents applicable sources for the sergeant's review.

Senior officers validate the sources and determine the appropriate classification for the complaint. The system then generates a fully sourced and cited Letter of Transmittal in minutes rather than hours.

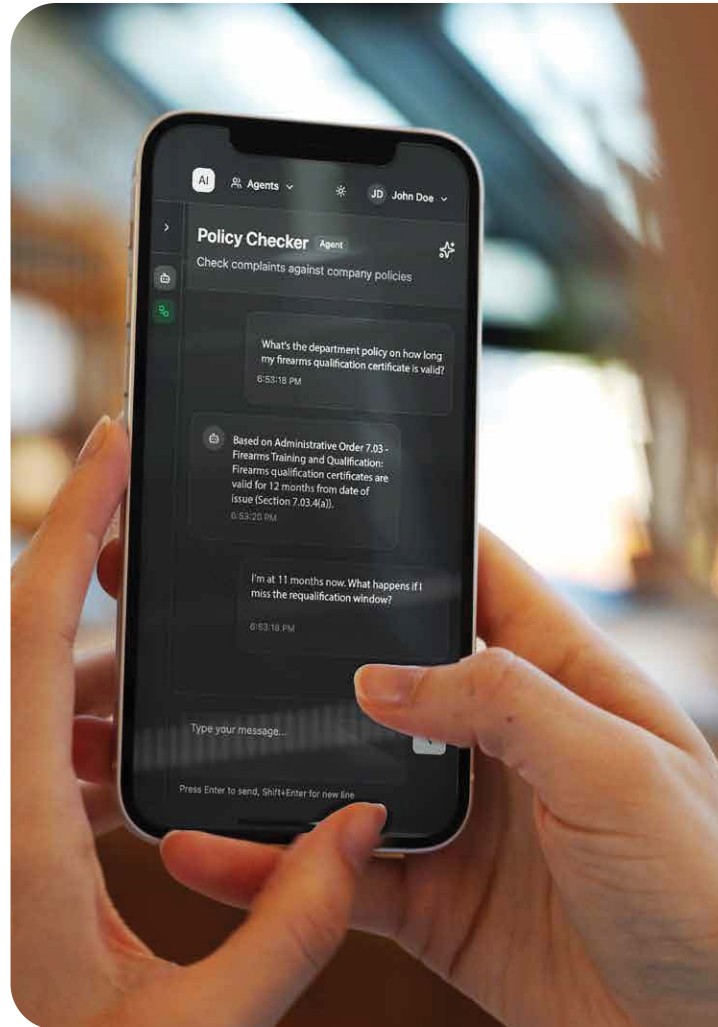
This workflow doesn't replace the officer's judgment, but it does scale their expertise by eliminating the manual research and documentation work that pulls them away from their core responsibilities. **The result is a 90% time savings by the departments most senior officers.**

The application is built and managed using the Agent Builder from the Allogy Platform.

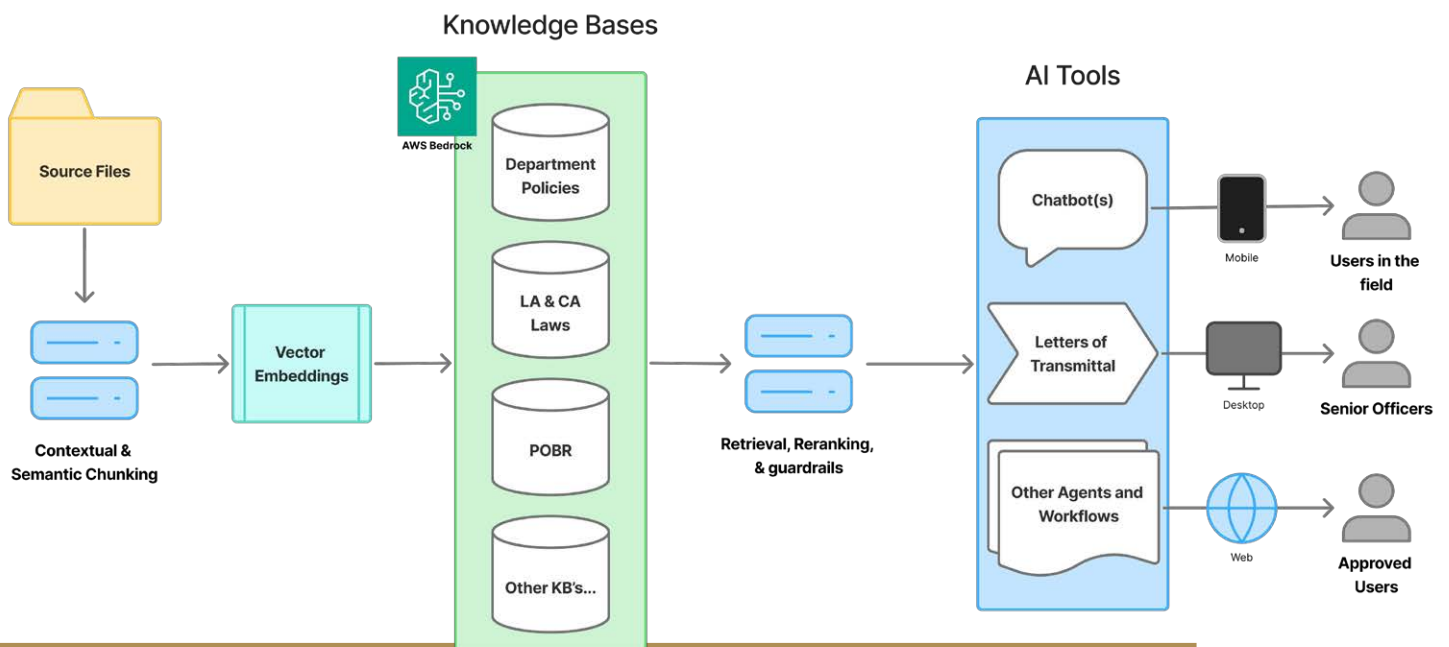


This approach eliminates the risk inherent in general-purpose AI tools:

- **No hallucinations:** Responses draw only from verified, authoritative sources
- **No unofficial content:** The system won't search the web or reference unapproved materials
- **Complete trust:** Users can be confident answers reflect current protocols
- **24/7 availability:** expert-level guidance without waiting for
- **Compliance:** Leverage frontier LLMs and custom models without having to send your data to any 3rd-parties. All knowledge base content and user queries stay within AWS GovCloud services, ensuring strict compliance and data privacy.



LAPDU Agents Application Architecture



A Replicable Model for Essential Services

The LAPD partnership demonstrates how technology can scale expertise and reclaim time for first responders and essential service organizations:



SCALING TRAINING

Hybrid learning that meets compliance requirements while respecting operational demands.



POINT-OF-NEED SUPPORT

AI agents that provide instant access to policies, procedures, and legal frameworks.



ADMINISTRATIVE EFFICIENCY

Automated workflows that transform hours-long processes into minutes.

These capabilities address the resource constraints facing law enforcement and other essential service organizations. By reducing administrative burden and providing information when it's needed, agencies can focus personnel on mission-critical work rather than routine documentation and research tasks.

Allogy remains ready to partner with first responder organizations and essential service providers to create tailored solutions that address their unique operational needs, compliance requirements, and resource constraints.

For more information, contact info@allogy.com.

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